

Plus Dane Housing

Help with the cost of living

We can offer support if you are struggling

Keep this leaflet for reference.



Our website
www.plusdane.co.uk
has a dedicated
section that is
regularly updated
with lots of **help**
and **advice**.



If you're worried about
paying your rent or other
money matters, please let
us know - we can help.
Call our welfare team
on **0800 169 2988**



**Pocket
Power**

Pay less, save more

We work with **Pocket Power**, a
phone service that can

save you money by **switching providers** and finding
discounts on your major household bills like **water**,
energy, **broadband**, and **car insurance**.



Energy



If you're falling behind with your **energy bills**, the best thing to do is **contact your supplier** as soon as possible. Under rules from the regulator **Ofgem**, your supplier has to help you and can work out a payment plan **you can afford**.



Check your budget



Our website www.plusdane.co.uk has a **Benefits Calculator** and a **Budgeting Tool** to help you figure out what you may be entitled to, and keep track of your outgoings. This is a good first step in managing your finances and taking control of your money.

Food



Social supermarkets sell surplus donated food for much lower prices. These include **Cre8** in Macclesfield, the **Green Tree House** in Congleton, and **The Pantry** in Sandbach.

Local organisations like **Runcom Community Shop** in Palacefields, **The Pantry** at St Columbas in Anfield and the **New Beginnings Community Shop** (Rocky Lane, Liverpool), sell **food and household goods** at low prices, like **ten items for £5**.

Check out our **social supermarkets page** on our **website**.

Our **in-house support teams** can help with things like:



- **Benefit calculations** and making claims [eg Universal Credit, Pension Credit, disability benefits and many more]
- **Budgeting support**
- Managed **migration** from your **current benefits** onto **Universal Credit**, if you haven't already done so
- **Debt advice** - We can refer to RAISE or you can self-refer to www.stepchange.org

Work & training

Did you know **we can help you**, or anyone in your household **find work** or a better paid job?



Contact us

You can contact us any time via our **customer portal** or www.plusdane.co.uk or by emailing customer@plusdane.co.uk

portal



online



www.plusdane.co.uk



customer
[@plusdane.co.uk](mailto:customer@plusdane.co.uk)

live chat



phone



0800 169 2988