Plus Dane Housing

Help with the cost of living

We can offer support if you are struggling

Keep this leaflet for reference.

Our website www.plusdane.co.uk has a dedicated section that is

regularly updated with lots of help and advice.



If you're worried about paying your rent or other money matters, please let us know - we can help. Call our welfare team on 0800 169 2988



We work with Pocket Power, a phone service that can

save you money by switching providers and finding discounts on your major household bills like water, energy, broadband, and car insurance.



Energy



If you're falling behind with your energy bills, the best thing to do is contact your supplier as soon as possible. Under rules from the regulator Ofgem, your supplier has to help you and can work out a payment plan you can afford.







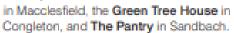
Check your budget



Our website www.plusdane.co.uk has a Benefits Calculator and a Budgeting Tool to help you figure out what you may be entitled to, and keep track of your outgoings. This is a good first step in managing your finances and taking control of your money.

Food

Social supermarkets sell surplus donated food for much lower prices. These include Cre8



Local organisations like Runcorn Community Shop in Palacefields, The Pantry at St Columbas in Anfield and the New Beginnings Community Shop (Rocky Lane, Liverpool), sell food and household goods at low prices, like ten items for £5.

Check out our social supermarkets page on our website.

Our in-house support teams can help with things like:



- Benefit calculations and making claims [eg Universal Credit, Pension Credit, disability benefits and many more]
- Budgeting support
- Managed migration from your current benefits onto Universal Credit, if you haven't already done so
- Debt advice We can refer to RAISE or you can self-refer to www.stepchange.org

Work & training

Did you know we can help you, or anyone in your household find work or a better paid job?



Contact us

You can contact us any time via our customer portal or www.plusdane.co.uk or by emailing customer@plusdane.co.uk

portal











